

Empowering those who Deliver Healthcare

Key Governance, Risk and Compliance Takeaways

1

Code of Practice and Contractual Agreements

- Are you confident that you are meeting all contractual obligations imposed on you regarding corporate governance?
- How are you ensuring that you comply with relevant JCI Standards or other benchmarks where it is appropriate to do so?

2

Roles and Responsibilities

- Does everyone in your organisation know and understand the role they play in your governance and internal control framework?
- Do you have a Code of Conduct in place for employees, contractors and directors? Is it fit for purpose, easily accessible and subject to regular reviews?

3

Board Focus and Agenda

- Does your Board spend sufficient time on governance matters?
- Have you struck the right balance between patient safety and strategic management and oversight?
- Do you evaluate Board and Senior Management performance?

4

Risk Identification and Management

- Do you have a suitable Risk Management Framework in place to allow you to identify, manage, monitor and mitigate risk?
- Do you have clearly defined key risk indicators in place and are they reported to your Board on a regular basis?
- Are operational incidents and near-misses and relevant lessons learnt regularly reported to the Board?

5

Incident Management

- Do you have robust incident response procedures in place, including communication plans regarding incidents?
- Does your team understand the relevant processes and know how and when to implement them?



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